

# CAMPSITE REGULATIONS

## TERMS OF ADMISSION

- To be allowed entry and to settle in the campsite, users must have prior consent from reception. By staying on the campsite, users are agreeing to abide to the following regulations, any infringement thereof being likely to result in expulsion. The tourism tax is the one in effect; it is likely to evolve according to the regulations.

## FORMALITIES/INSTALLATION

- Anyone wishing to stay at least one night on the campsite, should, prior to their stay, produce the necessary identity papers and fulfil the formalities required by the police authorities. All clients must wear the bracelets on the Campsite. Bracelet losses will be charged at 15€.
- Camping equipment should be installed in accordance with campsite staff instructions. The maximum admissible length of a caravan is 5 metres without jib. Vans, professional vehicles and goods transportation vehicles, etc. shall not be admitted.
- The stay runs on the day of arrival from 4 p.m. until the day of departure from 8 to 10 a.m. The pitch shall be vacated at the very latest by 10 a.m. to allow for preparation for the following client. Failing this, clients shall be charged for an extra day's stay.
- In case of late arrival or early departure - WHATEVER THE REASON – no refunds, no reductions and no compensation shall be due. The maximum deadline for arrival is 8 p.m. in the high season.
- Reception opening hours, campsite rates, these regulations, safety instructions and the evacuation map are posted at the entrance of the campsite and in the reception. Details are available for clients on request.
- Reception is equipped with IT resources designed to facilitate the follow-up of current or potential customers. Recorded information is strictly reserved for business use. In accordance with articles 39 and following of law n°78-17 of January 6th, 1978 relating to computer science, to files and to freedom, every person can acquire communication, and if need be, correction or abolition of information concerning them by contacting Reception. The campsite strictly complies [with the general regulations on data protection available on request](#).

## MAINTENANCE AND APPEARANCE OF RESIDENT FIXTURES

- Every individual is required to refrain from any acts that might be detrimental to the cleanliness, hygiene and general appearance of the campsite and its resident fixtures. Any damage sustained to the vegetation, enclosures or land belonging to the campsite shall be charged to the infringing party.
- Pitches used during the stay shall be left in perfect condition after your departure, particularly in terms of cleanliness.
- Campers are forbidden to demarcate the site of an installation by personal means. dig up earth, bang nails into trees, cut branches or grow plants. In case of obvious obstruction, please notify reception.
- It is forbidden to discharge waste water onto the ground or onto plants. The washing of clothes is strictly forbidden other than in the sinks provided for that purpose. It is forbidden to wash cars inside the campsite. Washing may not be hung from trees or stakes, unless otherwise approved under the terms and conditions provided in certain residential client agreements.
- Tables and chairs belonging to resident campsite fixtures, items on the cottage inventories and pitch numbers should not be moved to any other pitch.
- It is forbidden to interfere with the electrical wiring of the campsite.

## WASHROOMS

- You are kindly requested to comply with the general rules of hygiene and safety and to leave the washrooms clean and tidy. The Management reserves the right to close certain washrooms depending on the level of occupancy or for cleaning and maintenance purposes. The “caravaners” have to empty their waste water in the facilities provided.

## SECURITY / GAMES AND SWIMMING POOL / CAMPSITE ETIQUETTE / NOISE

- The campsite declines any liability for theft, fire, bad weather, etc., or for incidents incurring the civil liability of campsite residents. It is the client's responsibility to arrange the necessary insurance cover.
- Open fires are forbidden. In the event of a fire, it is absolutely essential to notify reception or security immediately. It is strictly forbidden to smoke in the smoke detector equipped mobile homes subject to prosecution.
- All minors remain at all times under the responsibility and surveillance of their parents present in the camping.
- As per the presence of minors, chicha is strictly forbidden in every areas of the campsite.
- Upon signature of these campsite conditions and regulations, the client expressly indicates approval and understanding of the rules for use of the “La Maison Carrée” cinema, Les Lutins Camarguais” children's club and the “annexe”. Failure to comply may result in expulsion from the campsite.
- Swimming shorts, burkinis are forbidden in the pools, only traditional swimming costumes are allowed.
- Playgrounds and sports fields are closed from 10 p.m. to 8 a.m., during this time, access is prohibited.
- Containers and columns for selective sorting are located within the campsite grounds. Please be environmentally aware, sort and bring in your waste.
- In the event of an accident, a first aid kit is available at reception and at the guardhouse at night.

- Telephone or text messages for the attention of campsite residents are posted at reception. Only urgent messages shall be delivered directly to campsite residents on their pitch.
- All users of the site are required to remain quiet from midnight to 8 a.m. in all circumstances. However, during the high season, depending on technical requirements for campsite maintenance, certain noise nuisances may occur. We thank you for your understanding.
- Attention: in case of heavy rain some drain covers are open, we ask you to be careful for your safety.
- According to the applicable legislation and for your security, the campsite informs you that the establishment is under video-surveillance. For any further questions please do not hesitate to ask at the reception. « Decree N° 96 -926 of 17 /10/96 modified » and « internal security code (art L223-1 to L 223-9 and L 251-1 to L255-1)»

## **TRAFFIC AND PARKING**

- The maximum speed limit inside the campsite is 10 km/h. Motorised vehicles are forbidden between 1 a.m and 6 a.m. The campsite gates are kept closed during this period and vehicles should be parked outside the campsite. In case of an emergency, you should notify security.
- Only one car is authorised on a leasehold pitch. This is included in the standard charge. It is expressly forbidden to park on any access roads and on another pitch than the one that is rented.
- A charge is applied for a second vehicle according to the advertised rate. They should be parked in the campsite car park provided for this purpose.
- The entrance and exit gates opening requires a bracelet-key available at reception in exchange for a deposit.

## **PETS**

- Pets are authorised on the campsite subject to production of a valid anti rabies vaccination certificate. Pets should be kept on a leash and accompanied by their owners, day and night. No pets may be left to roam the pitch freely or left locked inside the accommodation.
- In the interests of hygiene and out of respect for all campsite residents, you are kindly requested to take dogs outside the campsite to do their business. Each owner is responsible for collecting their animal's droppings within the campsite.
- Category 1 and 2 dogs are prohibited on the campsite

## **VISITORS**

- Visitors, under the responsibility of our registered clients, must make themselves known to the reception. This right of access doesn't include the use of swimming pools and activities reserved for holders of a rental contract. These visits are subject to a fee. Visitors must wear their bracelet. Visits are only authorised until 8 p.m. in the high season. Visitors may not park their cars on the campsite. Being admitted on the campsite implies the acceptance of this regulation and the respect of the evacuation map and safety instructions.

## **RIGHT OF IMAGE**

- You authorize the campsite Abri de Camargue (unless you object in writing on your arrival) and its staff to photograph, record or film you during your stay and to use said images, sounds, videos and recordings in any animation and promotional media. This authorization applies to you and the people staying with you and will not damage your reputation. This authorization is granted free of charge for a period of five years.

The present regulations may be modified at any time if the regulations of the open-air hotel industry or the organization of the campsite require it, without the customer being automatically informed. We ask you to inform yourself at reception.

The campsite is located in a natural hazard zone.

In the event of difficulties arising in regards to the execution of these rules and regulations, the rental contract or following its termination for any reason whatsoever, and failing amicable agreement, the [www.mediationconso-ame.com](http://www.mediationconso-ame.com) mediator might be consulted. In the event that no solution can be found to the dispute, the courts of Nîmes will have sole jurisdiction.

**Document on 2 pages**

**Signature preceded by the words "Read and approved"**